



Belden Universal

www.beldenuniversal.com

Industry



Metal Fabrication

Employees

450

Headquarters

Illinois USA

Enhancing Efficiency with LYNQ

Belden Universal (Belden Tools, Inc.) is a leading manufacturer of high-quality special-purpose universal joints (also called Cardan joints), driveshaft assemblies and couplings made to customers' exact specifications. Cutting-edge, innovative manufacturing technologies and processes provide Belden the flexibility to produce small batches and custom parts just as cost-effectively as high-volume standard universal joints. Belden Universal was established in 1997 and is headquartered in Hillside, IL, USA.

Belden Universal's challenges were being able to efficiently manage machine capacity and daily scheduling.

Management identified a need for efficiency and optimisation to drive growth while being able to manage resources effectively.

“LYNQ is a great platform for small to medium sized companies that need help with daily scheduling and capacity review.”

Abilasha Nandakumar,
Project & Operations Manager
Belden Universal

LYNQ's MES Solution and team members

“LYNQ MES has proven to be a valuable asset in our daily operations. It helps us efficiently manage machine capacity and daily scheduling, ensuring that our resources are utilised to their fullest potential. **LYNQ MES has become an integral part of our manufacturing process, and we continue to explore ways to leverage its capabilities for further improvement,**” says Nandakumara.

“We can confidently say that their collective team effort and commitment to customer satisfaction are impressive. **Their dedication to providing superior support has not gone unnoticed, and we appreciate the professionalism they bring to the table,**” continued Nandakumara.

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“One aspect that stands out in our experience with LYNQ is their proactive approach to customer engagement.

The quarterly and monthly check-ins have been a valuable touchpoint, allowing us to discuss our progress and address any concerns. This proactive communication ensures that we are getting the most out of the platform and helps us stay aligned with our manufacturing goals.”

Abilasha Nandakumar,
Project & Operations Manager
Belden Universal

When asked if Belden Universal would recommend LYNQ

“We wholeheartedly recommend LYNQ to other businesses, particularly small and medium-sized companies seeking assistance with daily scheduling and capacity management. LYNQ’s software solutions have proven to be reliable, and their commitment to customer service is commendable,” said Nandakumara.

LYNQ has had a significant positive impact on Belden Universal’s business. It has enabled them to optimise machine capacity and daily scheduling effectively, which has led to improved efficiency and reduced downtime. This, in turn, has positively influenced their overall productivity and profitability. By using LYNQ, Belden have realised the benefits of streamlined operations, allowing them to focus on growth and innovation.

“Our experience with LYNQ has been overwhelmingly positive. Their exceptional customer service, MES solution, and commitment to customer engagement have made them a valuable partner in our journey toward manufacturing excellence. We look forward to continuing our collaboration with LYNQ as we explore further ways to enhance our operations and grow our business.”

Abilasha Nandakumar,
Project & Operations Manager
Belden Universal